

**1-VoIP**  
HANG UP ON THE PHONE COMPANY'S HIGH PRICES!



[www.1-VoIP.com](http://www.1-VoIP.com)

# RESTAURANTS



## *1-VoIP Builds a Competitive Edge for Restaurant Industry*

1-VoIP is a vital partner for your restaurant patron contact, suppliers, to-go orders, reservations and business staffing needs. Particularly if you are growing your catering business, you are becoming increasingly reliant on your phone service. If customers get a busy signal, wait on hold, or receive poor service on the phone, their next call will be to your competition for dinner or schedule their next company event. With 1-VoIP, your suppliers can be on time with your inventory and you won't miss the next catering request. You can be reached whether on the go or in the restaurant.

## **Seamless Productivity...**

*In the Office and On the Go.*

## *Build on 1-VoIP's Solid Foundation of Features*

1-VoIP's Automated Attendant restaurant solution enables your restaurant to maximize the value of your vital phone service by improving call handling because all calls are answered on the first ring and directed promptly to your designated staff for a greatly improved customer experience, whether they are calling for reservations, catering, or for directions. You can track and record calls and even call customers back to let them know their orders are ready. You know how many calls were not answered, abandoned and number of calls kept on hold, hold times and call traffic, so you can maximize staff schedules. You can track one location or multiple sites, in real time. Advertise to your customers while on hold.

## *Breakthrough in VoIP Technology*

1-VoIP is not simply call forwarding, it's find-me/follow-me and simultaneous ring. It is quite possibly the most innovative breakthrough in IP telephony as it relates to simplifying communications and enabling today's mobile, virtual workforce. This is necessity for the construction industry, where mobility is critical. Restaurant Managers, Owners, Chefs and Caterers will find true value in the freedom that comes with simplifying their communication.



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### One Number Rings All Your Phones

Never miss another call...unless you want to. Calls to your one number ring all your devices simultaneously so you can answer from whichever is most convenient. Or you can select find-me follow-me to ring each number sequentially.

### Unified Messaging with Visual Voicemail

Consolidates voicemails, faxes and emails either visually or audio presented in your email inbox. Plus, it's all remotely, securely accessible from any phone, Web device, or PDA.

### Simple Conferencing

Easily "click-to-connect" up to unlimited conferencing participants on-the-fly without a conference deck—right from your Web console.

### Custom Call Control

You control how and when you are reachable. Select certain calls to come through to you directly while all others are diverted. Select the numbers you wish to hear from at certain times of the day. Access and change all your phone features from your personal Web console. Plus over 40 more amazing calling features such Custom Ring-back Tones, Simple Toolbar, and Auto Attendant.

## A+ CUSTOMER FEEDBACK

### Rollye James (XM Radio Host)

"...For us, quality is everything, and in over two years we have had not one complaint. Accounting loves it too—the bills are miniscule compared to the past. I'd recommend them in any configuration, and their customer service is terrific! They're more than a supplier, to us they're a resource."

### Jim Mueller says

"... I wanted to let you know I have always enjoyed working with you and VYL Media. I found you and your company to be very professional yet friendly which is a nice combination."

### Ravinder Sanini says

" Excellent service!! Great tech support unlike some of the other voip providers where you are on hold for 2 hours. Highly recommended. A+++++++ " - Ravinder Saini"

### Larry Larraga says

"...The pricing vs. service at VYLmedia is outstanding. ..."